

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707 407-4134

Provider Contact Email: cgehman@snc.net

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 398

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 22
65-74: 32
75-84: 8
85+: 0
Client Declined to Provide Information: 0
Total: 62

CLIENT GENDER

Male: 27
Female: 35
Client Declined to Provide Information: 0
Total: 62

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 41
Homebound: 1
Lives Alone: 42
Institutionalized: 2
Suspected Victim of Elder Abuse/Exploitation: 2
Limited English: 0
Rural: 40
Greatest Economic Need (Minority): 4
Greatest Economic Need (Non-Minority): 31
Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 1
Caucasian: 49
African American: 0
Native American/Native Alaskan: 4
Asian/Pacific Islander
Asian Indian: 1
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 3
Client Declined to Provide Information: 4
Total: 62

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County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	5	0	0
A2. Contracts/Warranties:	3	3	0	1
A3. Other Consumer/Finance:	2	1	0	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	2	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	3	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	35	33	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	1	1

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	1	1

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707 407-4134

Provider Contact Email: cgehman@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	3	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	17	0	0
H2. Advance Health Care Directives (AHCD):	1	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 73

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	12	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 393

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/4/17	HSRC	Elder Law	Seniors	2	1.1
10/24/17	LSNC	Bankruptcy	Seniors	1	0.5
11/7/17	HSRC	Elder Law	Seniors	4	2
11/9/17	LSNC	Family Law	Seniors	1	0.5
11/21/17	LSNC	Civil Clinic	Seniors	1	0.7
11/28/17	LSNC	Bankruptcy	Seniors	1	0.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Mococ, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobaert@snc.net

Total Unduplicated Client Count for Quarter: 71

Total Cases Closed in Quarter: 113

Total Units of Service for Quarter (Unit=1 Hour): 14

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 21
65-74: 37
75-84: 10
85+: 3
Client Declined to Provide Information: 0
Total: 71

CLIENT GENDER

Male: 33
Female: 38
Client Declined to Provide Information: 0
Total: 71

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 43
Homebound: 1
Lives Alone: 30
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 5
Limited English: 1
Rural: 57
Greatest Economic Need (Minority): 7
Greatest Economic Need (Non-Minority): 42
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 5
Caucasian: 56
African American: 1
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 1
Client Declined to Provide Information: 5
Total: 71

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 2

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

0

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

8

6

6

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

1

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

34

37

5

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

12

7

5

1

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

1

1

F2. Supplemental Security Income (SSI):

5

3

2

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

2

1

4

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Quarter: 2

PSA: 2

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Provider Name: Legal Services of Northern California

County(ies): Lassen, Mococ, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobaert@snc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	12	9	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	12	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 85

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
79	25	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/1/17	Woodlands Apartments	Presentation on our services	Senior Apartment Residents	10	1.5
12/6/17	Ombudsman Office	Presentation on our services	Staff of Ombudsman	8	1.5
12/15/17	Shasta Sr. Nutrition Ctr	Presentation on elder financial abuse, pensions, grandparent guardianship	Seniors	81	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/6/17	Happy Camp Resource Ctr.	2 legal presentations on criminal record remedies	Community Seniors	34	7.5

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AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Mococ, Shasta, Siskiyou and

Provider Contact Name: **Cathy Cobbaert**

Provider Contact Phone: **530 646-4079**

Provider Contact Email: **ccobaert@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530 898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 140

Total Units of Service for Quarter (Unit=1 Hour): 75

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 23
65-74: 46
75-84: 25
85+: 10
Client Declined to Provide Information: 0
Total: 104

CLIENT GENDER

Male: 34
Female: 70
Client Declined to Provide Information: 0
Total: 104

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 75
Homebound: 0
Lives Alone: 62
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 29
Greatest Economic Need (Minority): 10
Greatest Economic Need (Non-Minority): 70
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 0
Caucasian: 91
African American: 1
Native American/Native Alaskan: 5
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 1
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 5
Client Declined to Provide Information: 0
Total: 104

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Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530 898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal

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Provider Contact Email: jhaffner@LSNC.net or bsegal@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

9

2

0

A2. Contracts/Warranties:

2

1

1

0

A3. Other Consumer/Finance:

6

3

4

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

7

0

0

D2. Medicare:

1

1

0

1

D3. Other Health/Community Based Care:

1

1

0

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

30

26

10

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

13

13

4

1

E3. Other Housing:

0

0

0

1

INCOME MAINTENANCE

F1. Social Security:

2

2

0

0

F2. Supplemental Security Income (SSI):

5

4

0

7

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

5

1

0

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PSA: 3

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Provider Contact Email: jhaffner@LSNC.net or bse

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	12	1	0
H2. Advance Health Care Directives (AHCD):	5	2	4	0
H3. Financial Powers of Attorney:	5	1	4	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 104

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
92	31	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/10/17	Butte Co.	Outreach to CSUC's CLIC Program Housing Section	All	12	1
10/16/17	Butte Co.	Tabled Dia del Campesino	All	40	5
10/16/17	Butte Co.	Senior Law Day	Seniors	2	8.5
10/21/17	Butte Co.	Family Resource Fair	All	60	6
10/21/17	Butte Co.	Shalom Free Clinic	All	10	4
11/3/17	Butte Co.	Hmong Cultural Center	Providers	9	2
11/3/17	Butte Co.	Tabled at United Domestic Workers' IHSS Provider dinner	Providers	75	1
11/8/17	Tehama Co.	Mobilehome Park Rights Presentation	Seniors	60	8
11/17/17	Tehama Co.	Tabled at LIFT - Homeless Assistance event	Consumers	40	11
12/4/17	Plumas Co.	Crisis Intervention Center	Providers	3	3

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Quarter: 2

PSA: 3

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AAA Contact Email: mneumann@csuchico.edu

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Provider Contact Email: jhaffner@LSNC.net or bse

12/4/17	Plumas Co.	Public Health	Providers	3	1
12/4/17	Plumas Co.	Plumas District Hospital	Providers	3	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 54

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/10/17	Butte Co.	Hispanic Resource Council Meeting	Providers	10	1
10/20/17	Tehama Co.	Tehama Co. Nonprofit Roundtable	Providers	9	3
10/24/17	Butte Co.	Probation and the Community Meeting	Consumers	53	2
10/27/17	Tehama Co.	Tehama Co. Mental Health Services Agency Housing Committee Meeting	Providers	5	1.5
11/2/17	Butte Co.	Butte Multidisciplinary Team Meeting	Providers	24	3
11/13/17	Plumas Co.	Plumas Multidisciplinary Team Meeting	Providers	4	3
11/15/17	Tehama Co.	Tehama Multidisciplinary Team Meeting	Providers	11	3
11/28/17	Butte Co.	Probation and the Community Meeting	Consumers	65	2
11/30/17	Tehama Co.	Tehama continuum of Care/Elder Services Coordinating Council Housing Subcommittee Meeting	Providers	8	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Placer

Provider Contact Name: W.H. (herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: whwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 80

Total Cases Closed in Quarter: 88

Total Units of Service for Quarter (Unit=1 Hour): 354

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	29
75-84:	26
85+:	3
Client Declined to Provide Information:	0
Total:	80

CLIENT GENDER

Male:	42
Female:	38
Client Declined to Provide Information:	0
Total:	80

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	38
Homebound:	12
Lives Alone:	42
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	7
Rural:	32
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	0
Caucasian:	73
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	2
Total:	80

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County(ies): Placer

Provider Contact Name: W.H. (herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: whwhitaker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

5

0

0

A2. Contracts/Warranties:

12

15

0

0

A3. Other Consumer/Finance:

5

6

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

3

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

28

28

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

6

0

0

E3. Other Housing:

7

8

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

1

F2. Supplemental Security Income (SSI):

2

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

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County(ies): Placer

Provider Contact Name: W.H. (herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: whwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	8	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 82

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
87	0	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 330

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/2017	Auburn	Planning Outreach Activities	Low-income Seniors	20	2
11/13/17	Mercy Housing, Auburn	*PRESENTATION* - Tips on Preventing theft by in-home vendors	Low income Seniors	9	3
11/2017	Auburn	Research updates; issues updates; Planning Presentations and Clinics in Placer County	Low income Seniors	100	7
11/16/17	Roseville	PROTECT outreach planning	Placer Seniors	250	1
11/21/17	Auburn	Attended: Placer Older Adult Commission discussion w/Alzheimers Assn.	OAC members and public	20	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Placer

Provider Contact Name: W.H. (herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: whwhitaker@lsnc.net

12/13/17	Auburn Villa Senior Apartments	*PRESENTATION*: Important Papers Everyone Should Have: Wills, Powers of Attorney and Health Directives	OAC members and public	8	8
12/2017	Auburn	Research updates; issues updates; Planning Presentations and Clinics in Placer County	Seniors and their Families	100	1
12/2017	Auburn	PROTECT outreach planning	Seniors and their families	250	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Community Legal, Inc.

County(ies): Sierra, Nevada, Yuba & Sutter

Provider Contact Name: Faith T. Agar

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 83

Total Units of Service for Quarter (Unit=1 Hour): 242

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 23
65-74: 32
75-84: 19
85+: 7
Client Declined to Provide Information: 9
Total: 90

CLIENT GENDER

Male: 30
Female: 57
Client Declined to Provide Information: 3
Total: 90

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 51
Homebound: 1
Lives Alone: 36
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 0
Rural: 14
Greatest Economic Need (Minority): 3
Greatest Economic Need (Non-Minority): 33
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 8

CLIENT RACE

Two or More Races: 8
Caucasian: 41
African American: 6
Native American/Native Alaskan: 5
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 25
Total: 90

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Community Legal, Inc.

County(ies): Sierra, Nevada, Yuba & Sutter

Provider Contact Name: Faith T. Agar

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

3

2

1

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

2

2

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

26

7

5

7

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

9

5

3

1

E3. Other Housing:

2

1

1

0

INCOME MAINTENANCE

F1. Social Security:

6

3

3

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Community Legal, Inc.

County(ies): Sierra, Nevada, Yuba & Sutter

Provider Contact Name: Faith T. Agar

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	2
G3. Other Individual Rights:	3	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	6	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	3	0	0
H4. Other Miscellaneous:	18	13	4	1

TOTAL CASES OPENED IN QUARTER: 90

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	21	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 164

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/12/17	Nevada County Rood Center	Service Coordination Meeting	Agencies working with people with mental illness	0	3
10/24/17	Marysville	Service coordination with FREED	FREED clients		1
10/17/17	Marysville	Meet with Susan Townsend of Yuba Sutter Senior Legal	Potential collaborators	0	3
10/30/17	Connecting Point	Service Coordination Meeting	Agencies working with people with mental illness	0	4
11/15/17	Marysville	Meet with Yuba/Sutter Co. team		5	5
11/28/17		Phone meeting with CRLA	CRLA	1	1
11/13/17	Loyalton Senior	Lawyer's Lunch		25	6.5
11/28/17	Nevada City	Noontime Legal Seminar		25	3
10/20/17	Marysville	Service Coordination legal service	CRLA	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Community Legal, Inc.

County(ies): Sierra, Nevada, Yuba & Sutter

Provider Contact Name: Faith T. Agar

Provider Contact Phone: 530 265-3425

Provider Contact Email: staff@communitylegal.net

11/9/17	Nevada	Meet with county CEO re: homeless population		5	3
11/9/17	Marysville	Service Coordination legal service	Mentally ill seniors, coordination with Yuba Co. staff	5	6
12/4/17	Loyalton Sr. Center	Lawyer Lunch	Rural Seniors	15	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 43

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/3/17	Nevada City	Family Law Forms		3	2
10/17/17	Nevada City	Family Law Informational Clinic		4	2
10/17/17	Marysville	Meet with Senior Legal		0	3
10/24/17	FREED	Service coordination meeting		0	1
10/20/17	Grass Valley	Housing & Disability Clinic		5	2
10/26/17	Nevada City	Record Clearing		2	2
11/14/17		Family Law Forms		3	2
11/21/17		Family Law Informational	0	4	2
11/22/17		Record Clearing		4	2
11/30/17		Estate Planning		5	5
12/14/17		Family Law Forms		2	4
12/07/17		Family Law Informational		2	4
12/27/17		Record Clearing		2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 35

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 175

Total Cases Closed in Quarter: 206

Total Units of Service for Quarter (Unit=1 Hour): 631

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	77
75-84:	31
85+:	22
Client Declined to Provide Information:	0
Total:	175

CLIENT GENDER

Male:	49
Female:	126
Client Declined to Provide Information:	0
Total:	175

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	103
Homebound:	5
Lives Alone:	107
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	20
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	19
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CLIENT RACE

Two or More Races:	0
Caucasian:	124
African American:	23
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	22
Client Declined to Provide Information:	0
Total:	175

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	4	0	0
A2. Contracts/Warranties:	5	6	1	0
A3. Other Consumer/Finance:	16	16	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	6	6	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	3	0	0
C2. Conservatorship:	3	0	0	0
C3. Other Family:	4	3	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	56	69	7	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	11	0	1
E3. Other Housing:	7	4	1	0

INCOME MAINTENANCE

F1. Social Security:	1	2	1	0
F2. Supplemental Security Income (SSI):	2	3	0	0
F3. Pensions/Retiree Benefits:	9	6	0	1
F4. Other Income Maintenance:	3	3	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	9	0	0
G3. Other Individual Rights:	11	12	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	23	0	0
H2. Advance Health Care Directives (AHCD):	4	3	0	0
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 175

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
188	14	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 601

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/11/17	Dr. Ephraim Williams Family Life Center	Overview of SLH Services at Seniors & Caregivers Community Resource Fair	Seniors	40	4.6
10/18/17	Sacramento	Overview of SLH Services at 6th Annual Connections Conference	Service Providers	30	5.1
10/23/17	YMCA Sacramento	Overview of SLH Services at YMCA Health & Wellness Fair	Seniors	11	2
11/14/17	Asher College Sacramento, CA	Discussed LSNC/SLH Services and mailed fliers and post cards to Asher College	College Students	300	0.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/7/17	Veteran of Foreign Wars, Sacramento	Overview of SLH Services	Military Widows Group	20	2.1
10/17/17	Family Relations Courthouse	Overview of LSNC Services	Elder Abuse Victims	6	3.4
11/3/17	ACC Senior Services	Social Security	Seniors	20	1.8
11/18/17	Shifa Community Clinic Banquet Sacramento, CA	Presentation on LSNC/Legal Clinic services at fundraising event	Seniors	350	1
12/5/17	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Seniors	2	2.8
12/12/17	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Seniors	4	6.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@ylegal.comcastbiz

Total Unduplicated Client Count for Quarter: 67

Total Cases Closed in Quarter: 108

Total Units of Service for Quarter (Unit=1 Hour): 447

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 7

65-74: 22

75-84: 29

85+: 9

Client Declined to Provide Information: 0

Total: 67

CLIENT GENDER

Male: 26

Female: 41

Client Declined to Provide Information: 0

Total: 67

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 10

Homebound: 0

Lives Alone: 36

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 9

Limited English: 7

Rural: 33

Greatest Economic Need (Minority): 6

Greatest Economic Need (Non-Minority): 21

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 10

CLIENT RACE

Two or More Races: 0

Caucasian: 67

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 67

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@ylegal.comcastbiz

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

6

4

0

A2. Contracts/Warranties:

3

3

1

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

2

6

0

D2. Medicare:

0

2

8

0

D3. Other Health/Community Based Care:

0

1

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

13

13

12

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

12

8

8

1

E3. Other Housing:

0

2

0

0

INCOME MAINTENANCE

F1. Social Security:

3

0

1

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@ylegal.comcastbiz

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	4	1	1
G3. Other Individual Rights:	1	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	2	5	0
H2. Advance Health Care Directives (AHCD):	14	0	1	0
H3. Financial Powers of Attorney:	9	4	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 79

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
51	52	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 443

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/12/17	YC Senior Center	Senor legal issues	Seniors	6	2
10/12/17	Del Prado Mobile Home Park	YSLC services	Seniors	27	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 155

Total Units of Service for Quarter (Unit=1 Hour): 349

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	19
65-74:	45
75-84:	18
85+:	8
Client Declined to Provide Information:	0
Total:	90

CLIENT GENDER

Male:	30
Female:	60
Client Declined to Provide Information:	0
Total:	90

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	66
Homebound:	0
Lives Alone:	52
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	15
Rural:	23
Greatest Economic Need (Minority):	40
Greatest Economic Need (Non-Minority):	36
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	35
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CLIENT RACE

Two or More Races:	0
Caucasian:	44
African American:	4
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	36
Client Declined to Provide Information:	1
Total:	90

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@snc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

16

13

9

2

A2. Contracts/Warranties:

2

1

2

1

A3. Other Consumer/Finance:

6

6

4

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

3

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

1

0

2

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

44

26

15

11

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

2

0

0

E3. Other Housing:

3

4

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

1

0

F2. Supplemental Security Income (SSI):

8

7

4

0

F3. Pensions/Retiree Benefits:

1

1

2

0

F4. Other Income Maintenance:

3

4

0

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@snc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	0
G3. Other Individual Rights:	4	4	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	13	0	0
H2. Advance Health Care Directives (AHCD):	8	5	3	0
H3. Financial Powers of Attorney:	0	1	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 120

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
96	44	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 326

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/12/17	Woodland	Tabling at resource fair	Older adults and service providers	100	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/26/17	West Sacramento	Credit	Older adults	5	7.2
11/02/2017	Esparto	Pensions	Older adults	20	5
11/29/2017	Woodland	Tenant's rights	Older adults	10	5.3
12/04/17	Woodland	Meeting with tenants at senior complex regarding tenant's rights	Older adults	9	1.5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: **Alysa Meyer**

Provider Contact Phone: **530 662-1065**

Provider Contact Email: **ameyer@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen

AAA Contact Phone: 415 473-2689

AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 x303

Provider Contact Email: Dlevin@legalaiddmaring.or

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 387

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 21
65-74: 35
75-84: 9
85+: 5
Client Declined to Provide Information: 0
Total: 70

CLIENT GENDER

Male: 23
Female: 47
Client Declined to Provide Information: 0
Total: 70

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 23
Homebound: 21
Lives Alone: 30
Institutionalized: 31
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 1
Greatest Economic Need (Minority): 3
Greatest Economic Need (Non-Minority): 40
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0
Caucasian: 61
African American: 1
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 1
Cambodian: 0
Chinese: 2
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 3
Client Declined to Provide Information: 2
Total: 70

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen

AAA Contact Phone: 415 473-2689

AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 x303

Provider Contact Email: Dlevin@legalaidmaring.or

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	6	0	0
A2. Contracts/Warranties:	4	2	3	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	3	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	32	13	4	8
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	3	4	0	0

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen

AAA Contact Phone: 415 473-2689

AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 x303

Provider Contact Email: Dlevin@legalaidthemaring.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	10	3	7

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	17	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	7	0	0

TOTAL CASES OPENED IN QUARTER: 70

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
66	13	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 383

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
12/14/17	Mill Valley	Kruger Pines - Renters' Rights	Senior Renters	12	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

Total Unduplicated Client Count for Quarter: 32

Total Cases Closed in Quarter: 25

Total Units of Service for Quarter (Unit=1 Hour): 646

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 10

65-74: 16

75-84: 4

85+: 2

Client Declined to Provide Information: 0

Total: 32

CLIENT GENDER

Male: 24

Female: 8

Client Declined to Provide Information: 0

Total: 32

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 12

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 24

CLIENT RACE

Two or More Races: 0

Caucasian: 7

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 1

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 24

Client Declined to Provide Information: 0

Total: 32

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

3

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

9

5

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

5

2

3

0

F2. Supplemental Security Income (SSI):

4

1

1

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	0	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 32

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
16	8	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 606

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Weekly in H	LRCL	La Raza Centro Legal Senior Clinic	elderly and disabled	35	0
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	Elderly and disabled	35	0
Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and service management once a month	Local area service providers	25	15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representative of San Francisco	20	25
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 49

Total Cases Closed in Quarter: 41

Total Units of Service for Quarter (Unit=1 Hour): 427

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 14

65-74: 20

75-84: 12

85+: 3

Client Declined to Provide Information: 0

Total: 49

CLIENT GENDER

Male: 26

Female: 22

Client Declined to Provide Information: 1

Total: 49

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 35

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 35

Rural: 0

Greatest Economic Need (Minority): 44

Greatest Economic Need (Non-Minority): 1

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0

Caucasian: 1

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 22

Filipino: 4

Japanese: 9

Korean: 1

Laotian: 0

Vietnamese: 2

Guamanian: 0

Hawaiian: 1

Samoan: 0

Other Asian/Pacific Islander: 2

Race Unknown/Some Other Race: 5

Client Declined to Provide Information: 0

Total: 49

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

1

0

1

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

10

10

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

5

5

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	13	8	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	5	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	6	0	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 49

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
38	0	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 381

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Fall 2017	APILO Office	Newsletter: Senior Rights Bulletin	General public; service providers	10000	11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/7/17	APILO	API Elder Abuse Task Force Meeting	Service Providers	9	9
11/12/17	JCC SF	Embracing the Journey (Elder Law/End of Life)	General public / seniors	25	2
11/27/17	Doris Krauss	Public Benefits	General public/ seniors	40	24

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **415-355-6790**

AAA Contact Email: **michael.zaugg@sfgov.org**

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **415-567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Micheal Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elder

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@laesf.org

Total Unduplicated Client Count for Quarter: 223

Total Cases Closed in Quarter: 186

Total Units of Service for Quarter (Unit=1 Hour): 1824

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	56
65-74:	91
75-84:	55
85+:	21
Client Declined to Provide Information:	0
Total:	223

CLIENT GENDER

Male:	97
Female:	126
Client Declined to Provide Information:	0
Total:	223

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	123
Homebound:	17
Lives Alone:	115
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	18
Rural:	0
Greatest Economic Need (Minority):	64
Greatest Economic Need (Non-Minority):	48
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	30
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CLIENT RACE

Two or More Races:	7
Caucasian:	110
African American:	37
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	28
Filipino:	3
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	30
Total:	223

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Micheal Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elder

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@laesf.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

4

4

1

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

9

6

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

4

1

0

2

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

5

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

138

70

8

28

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

0

0

E3. Other Housing:

5

0

0

0

INCOME MAINTENANCE

F1. Social Security:

5

6

0

0

F2. Supplemental Security Income (SSI):

10

11

0

1

F3. Pensions/Retiree Benefits:

1

0

2

0

F4. Other Income Maintenance:

0

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Micheal Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elder

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="18"/>	<input type="text" value="14"/>	<input type="text" value="1"/>	<input type="text" value="2"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="10"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="133"/>	<input type="text" value="18"/>	<input type="text" value="35"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 28

Total Cases Closed in Quarter: 30

Total Units of Service for Quarter (Unit=1 Hour): 639

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 17

65-74: 8

75-84: 2

85+: 1

Client Declined to Provide Information: 0

Total: 28

CLIENT GENDER

Male: 12

Female: 16

Client Declined to Provide Information: 0

Total: 28

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 17

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 28

Rural: 0

Greatest Economic Need (Minority): 23

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 0

African American: 1

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 1

Cambodian: 0

Chinese: 20

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 2

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 2

Race Unknown/Some Other Race: 1

Client Declined to Provide Information: 1

Total: 28

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	20	1	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	7	7	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 28

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	1	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 630

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/27/17	San Francisco Library	Aging your way - Community resources	DAAS	250	3
10/10/17	SF	Workshop on fighting the Ellis Act	SF Anti Displacement Coalition	20	3
12/12/17	SF Chinatown	Workshop on new leases issues	CCDC	30	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 280

Total Cases Closed in Quarter: 404

Total Units of Service for Quarter (Unit=1 Hour): 1408

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	130
75-84:	71
85+:	24
Client Declined to Provide Information:	0
Total:	280

CLIENT GENDER

Male:	86
Female:	194
Client Declined to Provide Information:	0
Total:	280

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	97
Homebound:	0
Lives Alone:	28
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	12
Rural:	0
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	49
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	33
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CLIENT RACE

Two or More Races:	0
Caucasian:	213
African American:	36
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	1
Total:	280

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

6

1

1

A2. Contracts/Warranties:

5

2

1

1

A3. Other Consumer/Finance:

12

7

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

2

2

0

0

C3. Other Family:

3

3

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

70

39

21

18

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

3

0

0

E3. Other Housing:

12

7

1

0

INCOME MAINTENANCE

F1. Social Security:

3

3

0

0

F2. Supplemental Security Income (SSI):

4

4

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	15	2	8
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	34	28	6	1
H2. Advance Health Care Directives (AHCD):	84	10	72	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	18	57	81	0

TOTAL CASES OPENED IN QUARTER: 280

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
188	187	29

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1400

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/2/17	Walnut Creek	Rossmoor Health Fair	Seniors	150	4
12/15/17	Concord	Services Available at CCSLS	Seniors	100	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/3/17	Danville	AHCD seminar	Seniors	16	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.o

Total Unduplicated Client Count for Quarter: 136

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 1442

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	55
75-84:	24
85+:	14
Client Declined to Provide Information:	0
Total:	136

CLIENT GENDER

Male:	59
Female:	76
Client Declined to Provide Information:	1
Total:	136

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	51
Homebound:	1
Lives Alone:	74
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	22
Rural:	6
Greatest Economic Need (Minority):	43
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	35
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CLIENT RACE

Two or More Races:	0
Caucasian:	85
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	6
Filipino:	17
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	4
Total:	136

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.o

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

3

0

0

A2. Contracts/Warranties:

5

2

1

0

A3. Other Consumer/Finance:

7

4

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

34

27

6

0

D2. Medicare:

4

0

1

1

D3. Other Health/Community Based Care:

3

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

63

40

8

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

0

0

E3. Other Housing:

1

1

1

0

INCOME MAINTENANCE

F1. Social Security:

6

5

2

0

F2. Supplemental Security Income (SSI):

8

5

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

3

0

1

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	8	1	1
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	5	1	0

TOTAL CASES OPENED IN QUARTER: 165

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
103	23	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1422

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/8/17	Pescadero	Puente Health Fair	Immigrants	100	6
11/7/17	Half Moon Bay	Senior Coastsiders Resource Fair	Seniors	200	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/14/17	Millbrae	Health Care Rights and Immigration Forum	Chinese Immigrants	80	3
10/26/17	San Mateo	APS/EDAPT Meeting	service providers	30	3
11/17/17	South San Francisco	CMC Advisory Committee	Stakeholders	11	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.o

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lshicap.org

Total Unduplicated Client Count for Quarter: 94

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 2579

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	13
65-74:	51
75-84:	20
85+:	7
Client Declined to Provide Information:	3
Total:	94

CLIENT GENDER

Male:	27
Female:	67
Client Declined to Provide Information:	0
Total:	94

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	15
Homebound:	1
Lives Alone:	2
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	27
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	32
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	13
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CLIENT RACE

Two or More Races:	8
Caucasian:	32
African American:	24
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	5
Filipino:	7
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	4
Total:	94

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lshicap.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

1

0

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

17

0

11

1

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

2

2

0

D2. Medicare:

6

1

2

1

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

1

0

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

9

1

2

0

F2. Supplemental Security Income (SSI):

7

4

6

2

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lshicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	16	0	2	2
G2. Elder Abuse/Neglect/Exploitation:	28	17	7	5
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	4	0	0

TOTAL CASES OPENED IN QUARTER: 95

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
31	35	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1963

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/3/17	Newark Senior Center - CE Site	Senior Fair	Seniors	200	14.3
10/7/17	Pleasanton Senior Center - CE Site	Senior Fair	Seniors	100	11.1
10/7/17	Dublin Senior Center - CE Site	Senior Fair	Seniors and Caregivers	100	14.5
10/27/17	Alameda County Employees' Retirement Asso. - CE Site	Senior Fair	Seniors	440	15.8
11/10/17	Downtown Oakland Senior Center - CE Site	Health Fair	Seniors and Providers	220	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 64

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/6/17	Pleasanton Senior Center - CE Site, Pleasanton, CA	Create s Secure Future	Seniors	14	9.6
10/7/17	Pleasanton Senior Center - CE Site - Pleasanton, CA	General LAS	Seniors	50	3.15
10/9/17	Palo Alto Medical Foundation -Fremont Clinic - Fremont, CA	General LAS	Seniors	35	6.05
10/10/17	John Muir Health - Pleasanton, CA	General LAS	Seniors	8	8.6
10/11/17	Metropolitan Golf Course, Oakland, CA	General LAS	Seniors	64	6.6
10/11/17	Albany Library - CE Site Albany, CA	General LAS	Seniors	14	5.75
10/14/17	Lavender Seniors of the East Bay, San Leandro, CA	General LAS	Seniors	11	7.6
10/16/17	South Berkeley Senior Center - CE Site Berkeley, CA	General LAS	Seniors	24	8
10/17/17	Broadmoor Plaza - CE Site - San	General LAS	Seniors	13	6.6
10/17/17	Helios Cornier Apts. = Satellite Housing - CE Site Berkeley, CA	General LAS	Seniors	15	10.5
10/17/17	Broadmoor Plaza - CE Site - San	General LAS	Seniors	8	4.6
10/18/17	Altenheim Senior Housing - CE Site - Oakland, CA	Stepping up to the Plate	Seniors	10	6.75
10/18/17	Eden Lodge - CE Site San Leandro, CA	General LAS	Seniors	19	5.6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

10/18/17	Alameda County Bar Association - CE Site - Oakland, CA	General LAS	Senior service provider	12	9.6
10/19/17	Newark Gardens - CE Site - Newark, CA	General LAS	Seniors	80	10
10/20/17	Emeryville Senior Center - CE Site - Emeryville, CA	General LAS	Seniors	7	6.3
10/20/17	Eastmont Mall - CE Site - Oakland, CA	General LAS	Senior service provider	15	5.1
10/23/17	Orchards Senior Homes - CE Site - Oakland, CA	General LAS	Seniors	18	6.4
10/24/17	Mastick Senior Center - CE Site - Alameda, CA	General LAS	Seniors and Caregivers	18	5.3
10/24/17	North Oakland Senior Center - CE Site - Oakland, CA	General LAS	Seniors	9	5.7
10/25/17	Palo Alto medical Foundation - Dublin Clinic - Dublin, CA	General LAS	Seniors	8	5.45
10/25/17	Asian Health Services - CE Site - Oakland, CA	General LAS	Senior service provider	48	6.75
10/25/17	The Arbor at Hesperian - CE Site - Oakland, CA	General LAS	Seniors	13	4.75
10/25/17	Bancroft Senior Homes - CE Site - Oakland, CA	General LAS	Seniors	25	6.3
10/26/17	Pleasanton Public Library - CE Site- Pleasanton, CA	General LAS	Seniors	9	6.6
10/26/17	Baywood Court Retirement community - CE Site - Castro Valley,	General LAS	Seniors	32	4.75

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

10/26/17	Fremont Senior Center - CE Site - Fremont, CA	General LAS	Seniors	12	6.45
10/27/17	Dominican Sisters of Mission San Jose - CE Site - Fremont, CA	General LAS	Seniors	16	5.05
10/27/17	Estabrook Senior Apartments - San Leandro, CA	General LAS	Seniors	22	7.05
10/30/17	Curtis Instruments - CE Site - Livermore, CA	General LAS	Seniors	15	6.15
11/1/17	Kenneth Aitken Senior Center - CE Site - Castro Valley, CA	Consumer Fraud	Seniors	1	4.45
11/1/17	Westlake Christian Terrace - CE Site - Oakland, CA	General LAS	Seniors	13	5.3
11/1/17	Westlake Christian Terrace - CE Site - Oakland, CA	General LAS	Seniors	48	1.45
11/1/17	Westlake Christian Terrace- CE Site - Oakland, CA	General LAS	Seniors	10	1.3
11/1/17	Glenn Brook Terrace - CE Site -	General LAS	Seniors	10	8.6
11/2/17	Centerville Presbyterian Church - CE Site -	General LAS	Seniors	25	6.9
11/2/17	Lawrence Moore Manor - CE Site - Berkeley, CA	General LAS	Seniors	12	5.6
11/3/17	Castro Valley Library - CE Site - Castro Valley, CA	Keeping Elders Safe	Senior service provider	75	5
11/4/17	Stoneridge Creek - Pleasanton, CA	General LAS	Seniors	196	29.2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lshicap.org

11/4/17	Over 60 Health Center (Berkeley) CE Site - Berkeley, CA	General LAS	Seniors	150	18.7
11/6/17	Orchards Seniors Homes - CE Site - Oakland, CA	Create a secure Future	Seniors	3	7.6
11/7/17	Lavender Seniors of the East Bay - San Leandro, CA	General LAS	Seniors	15	5.65
11/7/17	Otterbein Manor - Oakland, CA	General LAS	Seniors	12	8.3
11/8/17	No specific location	General LAS	Senior service provider	10	11.3
11/8/17	Asian Health Services - CE Site - Oakland, CA	General LAS	Seniors	13	7.5
11/8/17	Piedmont, CA	General LAS	Seniors	6	7
11/9/17	Vineyard Village Senior Housing - CE Site - Livermore, CA	General LAS	Seniors	7	9.6
11/10/17	Downtown Oakland Senior Center - CE Site - Oakland, CA	General LAS	Seniors	218	8
11/10/17	Downtown Oakland Senior Center - CE Site - Oakland, CA	General LAS	Seniors	32	2.6
11/11/17	Hope Hospice - CE Site - Dublin, CA	General LAS	Caregiver of Seniors	15	6.3
11/11/17	Hope Hospice - CE Site - Dublin, CA	General LAS	Caregiver of Seniors	15	1
11/13/17	Hillcrest Garden Senior Apt. - CE Site - Livermore, CA	General LAS	Seniors	25	20.6
11/14/17	John Muir Health - Pleasanton, CA	General LAS	Seniors	18	6
11/14/17	Baywood Court Apartments - CE Site - Oakland, CA	General LAS	Seniors	18	6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

11/14/17	Linda Glen Apt. - Satellite Housing - CE Site - Oakland, CA	General LAS	Seniors	8	5.75
11/14/17	St. Mary's Garden - CE Site - Oakland, CA	General LAS	Senior service provider	21	0.75
11/15/17	St. Mary's Garden - CE Site - Oakland, CA	General LAS	Seniors	31	7.6
11/16/17	Harrison Street Senior Housing - CE Site - Oakland, CA	General LAS	Seniors	41	8.2
11/16/17	Alameda County Public Health Department - San Leandro, CA	General LAS	Senior service provider	15	7.15
11/17/17	Area Agency on Aging - CE Site - Oakland, CA	General LAS	Senior service provider	52	4.6
11/18/17	Ed Roberts Campus - Berkeley, CA	General LAS	Seniors	200	23.2
11/27/17	Las Bougainvilleas - CE Site - Oakland, CA	Create a Secure Future	Seniors	13	6.2
11/27/17	Vanderburgh Villa - Livermore, CA	General LAS	Seniors	12	8.6
11/30/17	Southlake Tower - CE Site - Oakland, CA	General LAS	Seniors	23	10.5
11/30/17	Elios Family Restaurant - San Leandro, CA	General LAS	Seniors	8	4
12/2/17	Over 60 Health Center (Berkeley) CE Site - Berkeley, CA	General LAS	Seniors	75	19.3
12/5/17	Wittenberg Manor - CE Site - Hayward,	General LAS	Seniors	22	6.6
12/12/17	John Muir Health - Pleasanton, CA	General LAS	Seniors	9	6.3
12/13/17	Hillcrest Garden Senior Apt. - Ce Site - Livermore, CA	Create a Secure Future	Seniors	20	20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

12/14/17	Lawrence Livermore National Laboratory - CE Site - Livermore, CA	General LAS	Seniors	120	11
12/14/17	Lawrence Livermore National Laboratory - Ce Site - Livermore, CA	General LAS	Seniors	120	11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 71

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 552

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 331

Total Cases Closed in Quarter: 355

Total Units of Service for Quarter (Unit=1 Hour): 2427

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	144
75-84:	100
85+:	43
Client Declined to Provide Information:	3
Total:	331

CLIENT GENDER

Male:	120
Female:	211
Client Declined to Provide Information:	0
Total:	331

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	130
Homebound:	18
Lives Alone:	99
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	44
Limited English:	50
Rural:	1
Greatest Economic Need (Minority):	65
Greatest Economic Need (Non-Minority):	42
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	53
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CLIENT RACE

Two or More Races:	7
Caucasian:	205
African American:	8
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	14
Cambodian:	0
Chinese:	48
Filipino:	13
Japanese:	3
Korean:	6
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	4
Total:	331

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

9

2

0

A2. Contracts/Warranties:

6

6

0

0

A3. Other Consumer/Finance:

18

19

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

3

0

0

C2. Conservatorship:

3

3

0

0

C3. Other Family:

6

5

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

10

10

0

0

D2. Medicare:

6

3

1

0

D3. Other Health/Community Based Care:

5

4

0

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

33

30

1

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

6

6

0

0

E3. Other Housing:

21

17

3

0

INCOME MAINTENANCE

F1. Social Security:

11

11

1

0

F2. Supplemental Security Income (SSI):

17

16

2

2

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

5

4

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10

AAA Name: Sourcewise

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AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	32	3	8
G3. Other Individual Rights:	5	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	72	71	11	0
H2. Advance Health Care Directives (AHCD):	18	5	15	0
H3. Financial Powers of Attorney:	22	20	8	0
H4. Other Miscellaneous:	12	13	0	0

TOTAL CASES OPENED IN QUARTER: 331

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
295	48	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2373

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/16/17	San Jose City Hall Senior Wellness Fair	Participate in Resource Fair and Reach Out to Participants about SALA's Legal Services to Santa Clara County seniors	Prospective clients or their family that might benefit from SALA's services	300	8
10/26/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	4	3
10/26/17	Saratoga Senior Center	Participate in Resource Fair focused on Spotlighting Dementia	Prospective clients or their family that might benefit from SALA's services	100	2.2
11/3/17	OATH (formerly Yahoo!) Campus in Sunnyvale	Training on Powers of Attorney for volunteers for SALA Pro Bono Power Attorney Day at SALA Central Office	Volunteer Attorneys and Paralegals from OATH and Fenwick & West	6	1.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

11/6/17	Law Foundation office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	10	2.4
11/8/17	social Security Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Executive Committee Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Executive Committee	12	3.2
11/13/17	Institute on Aging (IOA) office in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations for	Case managers at IOA that work with older adults	5	3.5
11/13/17	Santa Clara University School of	Participate in Public Interest Law Career Day	Law student volunteers for SALA	50	6.5
12/7/17	County Social Services Aging and Adult Services DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	6	2
12/12/17	Camden Community Center in San Jose	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at center	Senior participants at the center	50	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/3/17	Willow Glen Senior Center in San Jose	resentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	85	4.2
11/1/17	Almaden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	60	2
11/17/17	Roosevelt Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	111	4
12/4/17	Southside Senior Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	90	6.7
12/12/17	Barbara Lee Senior Center in Milpitas	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	15	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: **Aneliza Del Pinal**

AAA Contact Phone: **408 557-4701**

AAA Contact Email: **adpinal@mysourcewise.com**

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: **Georgia Bacil, SALA Directing At** Provider Contact Phone: **408 295-5991**

Provider Contact Email: **gbacil@sala.org**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Rocio Berrio

Provider Contact Phone: 209 644-2636

Provider Contact Email: rberr@elconcilio.org

Total Unduplicated Client Count for Quarter: 295

Total Cases Closed in Quarter: 291

Total Units of Service for Quarter (Unit=1 Hour): 515

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	78
65-74:	89
75-84:	60
85+:	28
Client Declined to Provide Information:	40
Total:	295

CLIENT GENDER

Male:	192
Female:	103
Client Declined to Provide Information:	0
Total:	295

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	3
Homebound:	0
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	191
Rural:	0
Greatest Economic Need (Minority):	100
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	251
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CLIENT RACE

Two or More Races:	128
Caucasian:	29
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	100
Total:	295

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Rocío Berrio

Provider Contact Phone: 209 644-2636

Provider Contact Email: rberr@elconcilio.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

2

0

A2. Contracts/Warranties:

0

0

7

0

A3. Other Consumer/Finance:

0

0

11

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

2

0

C3. Other Family:

0

0

9

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

15

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

7

0

INCOME MAINTENANCE

F1. Social Security:

0

0

22

0

F2. Supplemental Security Income (SSI):

0

0

11

0

F3. Pensions/Retiree Benefits:

0

0

3

0

F4. Other Income Maintenance:

0

0

5

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Rocio Berrio

Provider Contact Phone: 209 644-2636

Provider Contact Email: rberr@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	4	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	0	0	9	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	11	0
H2. Advance Health Care Directives (AHCD):	0	0	2	0
H3. Financial Powers of Attorney:	0	0	6	0
H4. Other Miscellaneous:	0	0	159	0

TOTAL CASES OPENED IN QUARTER: 0

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	291	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 515

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmidt

AAA Contact Phone: 209 532-6272 x205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 36

Total Cases Closed in Quarter: 50

Total Units of Service for Quarter (Unit=1 Hour): 63

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 6
65-74: 16
75-84: 11
85+: 3
Client Declined to Provide Information: 0
Total: 36

CLIENT GENDER

Male: 8
Female: 28
Client Declined to Provide Information: 0
Total: 36

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 7
Homebound: 1
Lives Alone: 14
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 4
Limited English: 0
Rural: 36
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 7
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0
Caucasian: 32
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 2
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 0
Total: 36

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmidt

AAA Contact Phone: 209 532-6272 x205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

1

4

0

0

EMPLOYMENT

B1. Discrimination:

0

1

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

16

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

2

5

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

0

4

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmidt

AAA Contact Phone: 209 532-6272 x205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	6	0	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	0	2	0	0
H4. Other Miscellaneous:	0	4	0	0

TOTAL CASES OPENED IN QUARTER: 6

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 17

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/12/17	Alpine	Health Fair	Seniors	100	8
10/25/17	Calaveras	County EAC Mtg	Seniors		8
11/14/17	Calaveras County	APS MDT MTG	Seniors	0	8
11/16/17	Probation Office Hwy 140	Senior Services Coalition Mtg	Seniors	24	8
11/21/17	Mariposa	North Side com. Event	Seniors	0	6
11/30/17	Jackson	residents Rights Training	Caregivers	50	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 46

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: **doreen Schmidt**

AAA Contact Phone: **209 532-6272 x205**

AAA Contact Email: **dschmidt@area12.org**

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: **Catherine Driver**

Provider Contact Phone: **209 532-7632**

Provider Contact Email: **cdriver@ccstockton.org**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831 688-0400 x819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831 426-8824

Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 126

Total Cases Closed in Quarter: 105

Total Units of Service for Quarter (Unit=1 Hour): 1387

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 22
65-74: 61
75-84: 27
85+: 6
Client Declined to Provide Information: 10
Total: 126

CLIENT GENDER

Male: 39
Female: 87
Client Declined to Provide Information: 0
Total: 126

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 58
Homebound: 4
Lives Alone: 39
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 5
Limited English: 17
Rural: 0
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 27

CLIENT RACE

Two or More Races: 1
Caucasian: 93
African American: 2
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 2
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 27
Client Declined to Provide Information: 0
Total: 126

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831 688-0400 x819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831 426-8824

Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

6

1

0

A2. Contracts/Warranties:

8

7

1

1

A3. Other Consumer/Finance:

5

5

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

3

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

3

3

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

2

1

1

D2. Medicare:

2

2

0

0

D3. Other Health/Community Based Care:

2

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

34

15

5

4

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

4

0

1

E3. Other Housing:

13

6

0

1

INCOME MAINTENANCE

F1. Social Security:

1

3

0

1

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

1

2

0

0

F4. Other Income Maintenance:

1

1

0

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831 688-0400 x819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831 426-8824

Provider Contact Email: creightonmendivil@senio

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	2	3	1
G3. Other Individual Rights:	4	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	2	0	0
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	8	0	5	0
H4. Other Miscellaneous:	12	6	1	0

TOTAL CASES OPENED IN QUARTER: 126

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	19	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1387

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton

AAA Contact Phone: 559 600-4405

AAA Contact Email: yhalilton@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 154

Total Cases Closed in Quarter: 150

Total Units of Service for Quarter (Unit=1 Hour): 406

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	67
65-74:	65
75-84:	17
85+:	5
Client Declined to Provide Information:	0
Total:	154

CLIENT GENDER

Male:	59
Female:	95
Client Declined to Provide Information:	0
Total:	154

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	37
Homebound:	1
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	18
Rural:	9
Greatest Economic Need (Minority):	88
Greatest Economic Need (Non-Minority):	50
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	63
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CLIENT RACE

Two or More Races:	4
Caucasian:	62
African American:	18
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	66
Client Declined to Provide Information:	0
Total:	154

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton

AAA Contact Phone: 559 600-4405

AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

4

0

1

A2. Contracts/Warranties:

3

3

0

0

A3. Other Consumer/Finance:

4

4

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

2

2

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

92

79

7

6

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

1

0

2

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

3

2

0

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton

AAA Contact Phone: 559 600-4405

AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	4	7	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	3	12	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:		0	2	0
H4. Other Miscellaneous:	6	6	0	0

TOTAL CASES OPENED IN QUARTER: 150

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
111	29	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 350

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/6/17	Fresno, CA	Lang, Richert & Patch Senior Legal Clinic	Fresno Co. Seniors	6	12
10/14/17	Clovis, CA	SJCL Senior Law Day & Legal Clinic	Fresno Co. Seniors	24	20

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/18/17	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	2	8
11/15/17	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	5	8
12/20/17	VFW Post 8900	Estate Planning Legal Clinic	Senior Veterans	8	8

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: **Yvonne Hamilton**

AAA Contact Phone: **559 600-4405**

AAA Contact Email: **yhalilton@fmaaa.org**

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: **Paul C. Mullen**

Provider Contact Phone: **559 570-1224**

Provider Contact Email: **pmullen@centralcallegal.**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: (559) 570-1224

Provider Contact Email: pmullen@centralcalegal.o

Total Unduplicated Client Count for Quarter: 12

Total Cases Closed in Quarter: 12

Total Units of Service for Quarter (Unit=1 Hour): 81

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 4

65-74: 2

75-84: 6

85+: 0

Client Declined to Provide Information: 0

Total: 12

CLIENT GENDER

Male: 5

Female: 7

Client Declined to Provide Information: 0

Total: 12

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 5

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 1

Limited English: 2

Rural: 1

Greatest Economic Need (Minority): 7

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 1

Caucasian: 4

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 5

Client Declined to Provide Information: 0

Total: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: (559) 570-1224

Provider Contact Email: pmullen@centralcalegal.o

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

2

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

6

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

1

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: (559) 570-1224

Provider Contact Email: pmullen@centralcalegal.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 12

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
9	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 57

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/14/17	Hanford, CA	Elder Abuse & Estate Planning	Kings Co. Seniors	8	24

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 66

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 15
65-74: 19
75-84: 5
85+: 0
Client Declined to Provide Information: 0
Total: 39

CLIENT GENDER

Male: 12
Female: 27
Client Declined to Provide Information: 0
Total: 39

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 11
Homebound: 0
Lives Alone: 1
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 4
Rural: 3
Greatest Economic Need (Minority): 21
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 19

CLIENT RACE

Two or More Races: 1
Caucasian: 17
African American: 0
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 20
Client Declined to Provide Information: 0
Total: 39

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

3

0

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

22

18

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

1

1

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="9"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="29"/>	<input type="text" value="10"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 6

Total Cases Closed in Quarter: 12

Total Units of Service for Quarter (Unit=1 Hour): 46

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 0
65-74: 2
75-84: 4
85+: 0
Client Declined to Provide Information: 0
Total: 6

CLIENT GENDER

Male: 2
Female: 4
Client Declined to Provide Information: 0
Total: 6

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 1
Homebound: 0
Lives Alone: 6
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 6
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 2
African American: 0
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 2
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	3	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/2017		Power of Attorney Pro Se Packet	Seniors	3	0.3
10/2017		AHCD Pro Se Packet	Seniors	4	0.5
10/2017		Do I need a Will (brochures)	Seniors	1	0.1
11/2017		AHCD Pro Se Packet	Seniors	3	0.3
12/2017		Five Wishes Packet	Seniors	1	0.1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 75

Total Units of Service for Quarter (Unit=1 Hour): 611

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	25
75-84:	24
85+:	10
Client Declined to Provide Information:	0
Total:	84

CLIENT GENDER

Male:	28
Female:	56
Client Declined to Provide Information:	0
Total:	84

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	48
Homebound:	0
Lives Alone:	44
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	1
Rural:	28
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	4
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CLIENT RACE

Two or More Races:	0
Caucasian:	73
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	10
Total:	84

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

4

0

0

A2. Contracts/Warranties:

3

1

0

0

A3. Other Consumer/Finance:

3

4

0

1

EMPLOYMENT

B1. Discrimination:

1

0

0

0

B2. Other Employment:

1

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

2

0

0

C3. Other Family:

2

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

23

14

0

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

2

0

0

E3. Other Housing:

6

7

0

0

INCOME MAINTENANCE

F1. Social Security:

6

3

0

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	0	0
G3. Other Individual Rights:	0	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	7	1	0
H2. Advance Health Care Directives (AHCD):	4	0	6	0
H3. Financial Powers of Attorney:	6	1	7	0
H4. Other Miscellaneous:	6	5	0	0

TOTAL CASES OPENED IN QUARTER: 84

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	15	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 609

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/24/17	SLO Ambulance	Preventing and Protecting Against Elder Abuse	Service Providers	10	1
12/6/17	Hospice SLO Co 1304 Pacific St SLO	Preventing and Protecting Against Elder Abuse	volunteers	10	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 290

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 384

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	80
65-74:	99
75-84:	77
85+:	34
Client Declined to Provide Information:	0
Total:	290

CLIENT GENDER

Male:	134
Female:	156
Client Declined to Provide Information:	0
Total:	290

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	40
Homebound:	19
Lives Alone:	152
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	41
Rural:	49
Greatest Economic Need (Minority):	60
Greatest Economic Need (Non-Minority):	72
Greatest Economic Need (Minority Status Unknown):	11

CLIENT ETHNICITY

Hispanic/Latino:	71
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CLIENT RACE

Two or More Races:	5
Caucasian:	230
African American:	11
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	8
Cambodian:	0
Chinese:	7
Filipino:	11
Japanese:	5
Korean:	3
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	290

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: markeen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

11

11

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

35

33

2

0

D2. Medicare:

10

10

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

26

26

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

4

3

1

0

F2. Supplemental Security Income (SSI):

18

16

1

1

F3. Pensions/Retiree Benefits:

25

25

0

0

F4. Other Income Maintenance:

11

11

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="75"/>	<input type="text" value="75"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="63"/>	<input type="text" value="63"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="285"/>	<input type="text" value="4"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 175

Total Cases Closed in Quarter: 150

Total Units of Service for Quarter (Unit=1 Hour): 1469

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	50
75-84:	63
85+:	32
Client Declined to Provide Information:	0
Total:	175

CLIENT GENDER

Male:	59
Female:	113
Client Declined to Provide Information:	3
Total:	175

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	112
Homebound:	4
Lives Alone:	85
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	45
Rural:	1
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	59
Greatest Economic Need (Minority Status Unknown):	10

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	100
African American:	28
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	1
Japanese:	5
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	30
Client Declined to Provide Information:	0
Total:	175

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzeded.or

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

3

1

0

A2. Contracts/Warranties:

3

1

0

0

A3. Other Consumer/Finance:

6

4

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

0

0

2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

2

0

0

C2. Conservatorship:

12

0

24

1

C3. Other Family:

1

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

2

1

2

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

9

4

4

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

12

8

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

9

1

0

E3. Other Housing:

4

4

0

0

INCOME MAINTENANCE

F1. Social Security:

2

0

0

0

F2. Supplemental Security Income (SSI):

3

2

1

0

F3. Pensions/Retiree Benefits:

1

0

1

0

F4. Other Income Maintenance:

0

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	17	1	1
G3. Other Individual Rights:	7	2	2	4

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	18	4	0
H2. Advance Health Care Directives (AHCD):	11	7	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	3	1	0

TOTAL CASES OPENED IN QUARTER: 132

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
92	47	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1461

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/16/2017	LA	Elder Law	Seniors	28	1
11/07/2017	LA	Elder Law	Seniors	10	5
12/27/2017	LA	Elder Law	Seniors	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909 891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 118

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 908

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 18
65-74: 46
75-84: 43
85+: 11
Client Declined to Provide Information: 0
Total: 118

CLIENT GENDER

Male: 32
Female: 86
Client Declined to Provide Information: 0
Total: 118

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 62
Homebound: 1
Lives Alone: 63
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 2
Limited English: 5
Rural: 2
Greatest Economic Need (Minority): 29
Greatest Economic Need (Non-Minority): 6
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 29

CLIENT RACE

Two or More Races: 3
Caucasian: 82
African American: 14
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 2
Cambodian: 0
Chinese: 0
Filipino: 3
Japanese: 0
Korean: 1
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 12
Client Declined to Provide Information: 0
Total: 118

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909 891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 951 368-2541 or 951 368-25

Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	19	24	1	5
A2. Contracts/Warranties:	9	5	2	0
A3. Other Consumer/Finance:	6	5	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	7	6	5	3
C2. Conservatorship:	0	1	0	0
C3. Other Family:	3	2	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	2	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	19	9	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	13	4	0
E3. Other Housing:	3	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	4	3	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPherson

AAA Contact Phone: 909 891-3797

AAA Contact Email: Casey.mcpherson@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executive

Provider Contact Phone: 951 368-2541 or 951 368-25

Provider Contact Email: dmoore@icls.org or nmbi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	2
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	33	22	22	0
H2. Advance Health Care Directives (AHCD):	0	1	1	0
H3. Financial Powers of Attorney:	15	5	12	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 136

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
120	64	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 885

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/24/2017	St. Mary Medical Center	Community Relations	Seniors & Low Income	60	4.4
11/1/2017	San Bernardino Senior Center	Cal Medi-Connect Resource Fair	Seniors	75	2.7
11/8/2017	Lucerne Valley Senior Center	Presentation on OCLS Services	Seniors	38	3
11/15/2017	Trona Senior Center	Presentation on ICLS Services	Seniors	38	6.2
12/20/2017	Newberry Springs Senior Center	Presentation on ICL Services	Seniors	6	2.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron

AAA Contact Phone: 909 891-3797

AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 951 368-2541 or 951 368-25

Provider Contact Email: dmoore@icls.org or nmbi

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/12/2017	Sterling Inn Assisted Living Facility	Presentaton on ICLS Services: Advanced Health Care Directive, Financial Powers of Attorney, Wills	Senior	23	4.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 941 368-25 Provider Contact Email: dmoore@icls.or or nmbig

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 109

Total Units of Service for Quarter (Unit=1 Hour): 303

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 15
65-74: 20
75-84: 18
85+: 1
Client Declined to Provide Information: 0
Total: 54

CLIENT GENDER

Male: 17
Female: 37
Client Declined to Provide Information: 0
Total: 54

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 21
Homebound: 0
Lives Alone: 28
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 5
Rural: 19
Greatest Economic Need (Minority): 8
Greatest Economic Need (Non-Minority): 9
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 20

CLIENT RACE

Two or More Races: 3
Caucasian: 47
African American: 2
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 1
Client Declined to Provide Information: 0
Total: 54

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 941 368-25 Provider Contact Email: dmoore@icls.or or nmbig

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	3	0	0
A2. Contracts/Warranties:	6	9	1	3
A3. Other Consumer/Finance:	4	4	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	5	1	1
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	10	2	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	5	0	0
E3. Other Housing:	3	2	3	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	3	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executive Provider Contact Phone: 951 368-2541 or 941 368-25 Provider Contact Email: dmoore@icls.or or nmbig

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	13	10	0
H2. Advance Health Care Directives (AHCD):	0	0	6	0
H3. Financial Powers of Attorney:	1	1	7	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 57

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
64	37	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 286

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/25/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	0	3.5
11/8/2017	San Jacinto Community Center 625 S. :Pico Ave. San Jacinto, CA	Information on Consumer Assistance Program (healthcare)	Seniors	10	1
11/8/2017	Kay Cenicerros Senior Center 29995 Evans Rd. Menifee, CA 92586	Information on Consumer Assistance Program (healthcare)	Seniors	10	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 941 368-25 Provider Contact Email: dmoore@icls.or or nmbig

11/15/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organization working with seniors	50	3.5
12/5/2017	Perris Senior Center 101 N. D St. Perris, CA 92372	Information on consumer Assistance Program (healthcare)	Seniors	0	1
12/20/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	0	3.5
12/21/2017	Murrieta Food Bank 41760 Rider Temecula CA 92590	Information on Consumer Assistance Program (healthcare)	Seniors	0	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 751-5243

Provider Contact Email: lluu@legal-aid.com

Total Unduplicated Client Count for Quarter: 590

Total Cases Closed in Quarter: 717

Total Units of Service for Quarter (Unit=1 Hour): 1802

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	165
65-74:	262
75-84:	126
85+:	37
Client Declined to Provide Information:	0
Total:	590

CLIENT GENDER

Male:	205
Female:	385
Client Declined to Provide Information:	0
Total:	590

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	18
Homebound:	0
Lives Alone:	370
Institutionalized:	37
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	119
Rural:	0
Greatest Economic Need (Minority):	239
Greatest Economic Need (Non-Minority):	80
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	118
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CLIENT RACE

Two or More Races:	39
Caucasian:	319
African American:	25
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	0
Japanese:	2
Korean:	5
Laotian:	0
Vietnamese:	41
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	145
Total:	590

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 751-5243

Provider Contact Email: lluu@legal-aid.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	64	63	29	5
A2. Contracts/Warranties:	21	20	3	0
A3. Other Consumer/Finance:	8	10	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	18	12	5	1

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	41	41	3	1
C2. Conservatorship:	14	7	0	7
C3. Other Family:	11	11	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	121	105	22	2
D2. Medicare:	18	17	4	0
D3. Other Health/Community Based Care:	20	21	4	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	96	111	17	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	14	15	0
E3. Other Housing:	24	30	3	0

INCOME MAINTENANCE

F1. Social Security:	7	15	0	1
F2. Supplemental Security Income (SSI):	20	22	11	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	6	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 751-5243

Provider Contact Email: lluu@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	26	5	1	0
G2. Elder Abuse/Neglect/Exploitation:	6	4	1	0
G3. Other Individual Rights:	17	15	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	29	1	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	7	3	1

TOTAL CASES OPENED IN QUARTER: 590

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
566	127	24

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1736

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/1/17	Santa Ana	Cultural & Traditional Week of Michoacan in OC	Hispanic Community	150	3.5
10/3/17	Orange	CalOptima Resource Fair Senior People with Disabilities	Seniors	100	4.5
10/5/17	Westminster	Educational Workshop at Vietnamese Community of OC	Vietnamese	15	1
10/7/17	Santa Ana	Clinic at the Park	Community	65	4.5
10/13/17	Santa Ana	OC Opportunity Initiative	community	40	2
10/21/17	Orange	Super Saturday Community Health Fair	Community	25	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 751-5243

Provider Contact Email: lluu@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/25/17	Irvine	Alzheimer's-CA Top Rated Medi-Cal Plan	Seniors	100	4
10/28/17	Huntington Beach	2017 Health Fair	Community	50	7
11/1/17	Westminster	Educational Health Seminar	Community	40	1
11/4/17	Garden Grove	Health & Wellness Fair	Community	700	5
11/4/17	Anaheim	7th Annual OC 50+ Senior Expo	Seniors	100	5.5
11/4/17	Aliso Viejo	Health, Safety & Resource Fair	Community	50	4
11/18/17	Newport Beach	Family Health Day at Hoag	Community	200	4
12/2/17	Santa Ana	UCI Family Health Center/Mobile Food Pantry	Community	60	4
12/7/17	Santa Ana	Homeless Outreach at the River Trail	Homeless	150	2.5
12/9/17	Santa Ana	Citizenship Clinic	Community	25	6
12/14/17	Santa Ana	Homeless Outreach at the Civic Center Courtyard	Homeless	400	2
12/14/17	Westminster	Educational Workshop	Vietnamese	500	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 46

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858 505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858 565-8772 x205*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 844

Total Cases Closed in Quarter: 844

Total Units of Service for Quarter (Unit=1 Hour): 904

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	183
65-74:	359
75-84:	212
85+:	90
Client Declined to Provide Information:	0
Total:	844

CLIENT GENDER

Male:	266
Female:	578
Client Declined to Provide Information:	0
Total:	844

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	653
Homebound:	6
Lives Alone:	469
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	98
Rural:	2
Greatest Economic Need (Minority):	107
Greatest Economic Need (Non-Minority):	234
Greatest Economic Need (Minority Status Unknown):	17

CLIENT ETHNICITY

Hispanic/Latino:	111
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CLIENT RACE

Two or More Races:	0
Caucasian:	638
African American:	62
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	16
Japanese:	4
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	111
Client Declined to Provide Information:	0
Total:	844

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858 505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858 565-8772 x205*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

40

38

2

0

A2. Contracts/Warranties:

69

65

4

0

A3. Other Consumer/Finance:

27

27

0

0

EMPLOYMENT

B1. Discrimination:

3

3

0

0

B2. Other Employment:

12

12

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

27

26

1

0

C2. Conservatorship:

9

9

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

9

9

0

0

D2. Medicare:

3

3

0

0

D3. Other Health/Community Based Care:

33

33

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

110

106

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

60

59

1

0

E3. Other Housing:

47

46

1

0

INCOME MAINTENANCE

F1. Social Security:

26

26

0

0

F2. Supplemental Security Income (SSI):

16

16

0

0

F3. Pensions/Retiree Benefits:

5

5

0

0

F4. Other Income Maintenance:

6

6

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858 505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858 565-8772 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	49	47	2	0
G3. Other Individual Rights:	52	52	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	180	150	30	0
H2. Advance Health Care Directives (AHCD):	11	9	2	0
H3. Financial Powers of Attorney:	31	23	8	0
H4. Other Miscellaneous:	19	19	0	0

TOTAL CASES OPENED IN QUARTER: 844

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
789	55	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 900

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/7/2018	Guadalupe Plaza Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors	26	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 89

Total Units of Service for Quarter (Unit=1 Hour): 151

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 25

65-74: 32

75-84: 19

85+: 13

Client Declined to Provide Information: 0

Total: 89

CLIENT GENDER

Male: 41

Female: 48

Client Declined to Provide Information:

Total: 89

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 23

Homebound: 0

Lives Alone: 43

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 43

Rural: 84

Greatest Economic Need (Minority): 34

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 78

CLIENT RACE

Two or More Races: 0

Caucasian: 7

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 1

Japanese: 0

Korean: 1

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 78

Client Declined to Provide Information: 0

Total: 89

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

1

0

A2. Contracts/Warranties:

4

1

3

0

A3. Other Consumer/Finance:

2

1

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

3

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

5

4

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

3

1

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

11

7

4

0

E3. Other Housing:

6

3

3

0

INCOME MAINTENANCE

F1. Social Security:

2

2

0

0

F2. Supplemental Security Income (SSI):

5

5

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

8

3

5

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="23"/>	<input type="text" value="9"/>	<input type="text" value="14"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="49"/>	<input type="text" value="40"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="10/24/17"/>	<input type="text" value="Bombay Beach Community Resource Fair"/>	<input type="text" value="Presentation provided information about wills, poa, adch documents"/>	<input type="text" value="Seniors"/>	<input type="text" value="284"/>	<input type="text" value="4"/>
<input type="text" value="11/8/17"/>	<input type="text" value="13th Annual Senior Citizens Community Health Fair"/>	<input type="text" value="Presentation provided information about wills, poa & ahcd documents"/>	<input type="text" value="Seniors"/>	<input type="text" value="40"/>	<input type="text" value="4"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 311

Total Cases Closed in Quarter: 267

Total Units of Service for Quarter (Unit=1 Hour): 2739

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	88
75-84:	113
85+:	66
Client Declined to Provide Information:	0
Total:	311

CLIENT GENDER

Male:	108
Female:	199
Client Declined to Provide Information:	4
Total:	311

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	146
Homebound:	8
Lives Alone:	152
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	61
Rural:	0
Greatest Economic Need (Minority):	55
Greatest Economic Need (Non-Minority):	101
Greatest Economic Need (Minority Status Unknown):	19

CLIENT ETHNICITY

Hispanic/Latino:	55
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CLIENT RACE

Two or More Races:	0
Caucasian:	229
African American:	31
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	2
Japanese:	1
Korean:	4
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	3
Total:	311

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

4

2

0

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

9

4

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

4

2

0

2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

6

0

14

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

4

2

2

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

9

11

2

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

24

37

5

8

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

6

10

3

2

E3. Other Housing:

3

3

0

0

INCOME MAINTENANCE

F1. Social Security:

4

5

0

0

F2. Supplemental Security Income (SSI):

10

11

3

1

F3. Pensions/Retiree Benefits:

0

1

0

0

F4. Other Income Maintenance:

4

1

2

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	30	5	0
G3. Other Individual Rights:	17	13	4	26

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	14	8	0
H2. Advance Health Care Directives (AHCD):	7	1	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	10	0	1

TOTAL CASES OPENED IN QUARTER: 167

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
165	59	43

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2739

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 79

Total Cases Closed in Quarter: 104

Total Units of Service for Quarter (Unit=1 Hour): 486

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 23
65-74: 38
75-84: 14
85+: 4
Client Declined to Provide Information: 0
Total: 79

CLIENT GENDER

Male: 29
Female: 50
Client Declined to Provide Information: 0
Total: 79

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 52
Homebound: 5
Lives Alone: 39
Institutionalized: 2
Suspected Victim of Elder Abuse/Exploitation: 18
Limited English: 3
Rural: 79
Greatest Economic Need (Minority): 9
Greatest Economic Need (Non-Minority): 44
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0
Caucasian: 68
African American: 0
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 5
Total: 79

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

6

0

0

A2. Contracts/Warranties:

1

2

1

0

A3. Other Consumer/Finance:

2

3

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

5

1

0

D2. Medicare:

2

0

1

1

D3. Other Health/Community Based Care:

0

0

3

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

40

44

8

6

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

2

2

0

E3. Other Housing:

5

6

0

0

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

4

4

0

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 79

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
79	17	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 469

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/14/17	Lakeport	Tabling at Lake County Heroes of Health and Safety Fair	Low Income Person, Health Personnel	50	8
10/16, 12/1	Ukiah	continuum of Care Meetings	Homeless Service Providers and their consumers; law	20	3.8
10/17/17	Ukiah	Flyers to Local Assistance Center	Community partners and persons affected by fire disasters	40	0.8
10/31, 12/7	Ukiah, Lakeport, Fort Bragg	Mailed or Dropped Off Brochures to Various Community Partners; Mendo PD's office, Self-Help, courts in Ukiah and Fort Bragg, Lake County Public Health	Low Income Persons & Seniors & court Users & Clinic Users	270	0.9
11/29 12/2	Ukiah	CHIP-Poverty Action Team Meetings	Service Providers	10	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: **Teresa Newton**

AAA Contact Phone: **707 995-4660**

AAA Contact Email: **tnewton@dss.co.lake.ca.us**

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: **Angelica M. Millan**

Provider Contact Phone: **707 513-1023**

Provider Contact Email: **amillan@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 766

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	52
75-84:	20
85+:	2
Client Declined to Provide Information:	0
Total:	119

CLIENT GENDER

Male:	45
Female:	74
Client Declined to Provide Information:	0
Total:	119

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	1
Lives Alone:	45
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	9
Rural:	13
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	15
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CLIENT RACE

Two or More Races:	0
Caucasian:	107
African American:	5
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	119

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

2

0

3

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

8

12

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

3

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

13

7

5

0

C2. Conservatorship:

0

1

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

16

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

6

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

52

18

18

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

11

7

1

0

INCOME MAINTENANCE

F1. Social Security:

2

1

0

0

F2. Supplemental Security Income (SSI):

0

1

0

10

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	14	4	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	6	5	0
H2. Advance Health Care Directives (AHCD):	2	2	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	4	0	0

TOTAL CASES OPENED IN QUARTER: 119

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	35	38

TOTAL ESTIMATED CASE WORK HOURS SPENT: 737

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/14/17	Santa Rosa	Informational Table (LAC/FEMA Center)	Fire Victims	100	8
11/25/17	Santa Rosa	Informational Table (LAC/FEMA Center)	Fire Victims	40	8
11/28/17	Petaluma	Little Woods 0 meet w/MH park residents re: legal rights	Elder MH Park Residents	50	2
12/13/17	Santa Rosa	Coddington Estates - meet w/MH park residents	Elder MH Park Residents	85	2
12/14/17	Petaluma	Little Woods - meet w/MH park residents	Elder MH Park Residents	100	2
12/18/17	Santa Rosa	Journeys End - meet w/MH park residents	Elder MH Park Residents	65	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/21/17	Santa Rosa	Roseland Community Forum for Fire	Fire Victims	70	2.5
11/27/17	Santa Rosa	Christ Church United Methodist - presentation for Fire Victims	Fire Victims	100	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 45

Total Cases Closed in Quarter: 29

Total Units of Service for Quarter (Unit=1 Hour): 235

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	22
75-84:	14
85+:	3
Client Declined to Provide Information:	0
Total:	45

CLIENT GENDER

Male:	24
Female:	21
Client Declined to Provide Information:	0
Total:	45

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	1
Lives Alone:	18
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	17
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	5
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CLIENT RACE

Two or More Races:	0
Caucasian:	41
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	45

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	1	1	0
A2. Contracts/Warranties:	1	2	1	0
A3. Other Consumer/Finance:	0	0	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	2	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	0	0

INCOME MAINTENANCE

F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: klesnewich@baylegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	1	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	3	5	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	2	1	0

TOTAL CASES OPENED IN QUARTER: 45

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	12	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 231

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
12/20/2017	Calistoga/UpValley Family Resource	Lunch and Learn; Bay Legal Services	Low Income Seniors	25	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsne.net / agre

Total Unduplicated Client Count for Quarter: 87

Total Cases Closed in Quarter: 113

Total Units of Service for Quarter (Unit=1 Hour): 656

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 38
65-74: 34
75-84: 13
85+: 2
Client Declined to Provide Information: 0
Total: 87

CLIENT GENDER

Male: 35
Female: 52
Client Declined to Provide Information: 0
Total: 87

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 58
Homebound: 0
Lives Alone: 16
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 11
Rural: 0
Greatest Economic Need (Minority): 37
Greatest Economic Need (Non-Minority): 28
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 10

CLIENT RACE

Two or More Races: 0
Caucasian: 40
African American: 27
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 1
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 4
Samoan: 0
Other Asian/Pacific Islander: 5
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 6
Total: 87

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsne.net / agre

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	4	2
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	3	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	6	1	0
D2. Medicare:	2	3	0	0
D3. Other Health/Community Based Care:	2	2	1	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	50	41	14	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	4	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	6	6	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsne.net / agre

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	7	1	4	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	1	0

TOTAL CASES OPENED IN QUARTER: 87

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
68	34	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 569

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/11/17	Suisun City	Suisun Senior Center - Senior Legal Clinic	seniors	3	2
10/16/17	Suisun City	Suisun Library - Senior Legal Clinic	Seniors	4	2
10/17/17	Fairfield	Solano County Resource Fair	Solano	15	3
11/1/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2
11/8/17	Suisun City	Suisun Senior Center - Senior Legal Clinic	Seniors	3	2
11/14/17	Dixon - day 1	North Bay Veterans Stand Down	Veterans	25	10
11/15/17	Dixon - day 2	North Bay Veterans Stand Down	Veterans	14	8
11/16/17	Dixon - day 3	North Bay Veterans Stand Down	Veterans	12	5
11/18/17	Fairfield	Naturalization Clinic	Solano	8	10
11/21/17	Solano County	Clean Slate Clinic	Solano	45	8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsne.net / agre

12/6/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	4	2
12/11/17	Solano County	Tenants' Rights Presentation	Veteran's Network	9	2
12/13/17	Suisun City	Suisun Senior Center - Senior Legal Clinic	Seniors	2	2
12/14/17	Dixon	Know Your Rights Presentation	Dixon Migrants	15	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 60

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/6/17	Solano County	Senior Coalition Meeting	Senior Coalition	12	3
10/23/17	Vacaville	Fair Housing Roundtable Training	Solano Advocates	20	3
12/12/17	Suisun City	Solano Resources Connect - Coordinated Entry Meeting	Solano Advocates	10	3
12/1/17	Solano County	Senior Coalition Meeting	Senior Coalition	12	3
12/15/17	Oakland	finances and Fees Coalition Meeting	Bay Area Advocates	20	7
Bi-weekly	LSNC Office	Tenants' Right & Responsibilities Clinic (eight clinics held)	Solano Tenants	16	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530 621-6154

Provider Contact Email: michelle.ward@edcgov.u

Total Unduplicated Client Count for Quarter: 359

Total Cases Closed in Quarter: 707

Total Units of Service for Quarter (Unit=1 Hour): 1566

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 47
65-74: 159
75-84: 109
85+: 35
Client Declined to Provide Information: 9
Total: 359

CLIENT GENDER

Male: 147
Female: 212
Client Declined to Provide Information: 0
Total: 359

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 32
Homebound: 1
Lives Alone: 116
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 2
Limited English: 0
Rural: 359
Greatest Economic Need (Minority): 2
Greatest Economic Need (Non-Minority): 100
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 11
Caucasian: 330
African American: 0
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 13
Client Declined to Provide Information: 2
Total: 359

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530 621-6154

Provider Contact Email: michelle.ward@edcgov.u

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

84

84

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

4

4

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

11

11

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

6

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

4

4

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

19

18

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

4

0

0

E3. Other Housing:

30

19

0

0

INCOME MAINTENANCE

F1. Social Security:

2

2

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530 621-6154

Provider Contact Email: michelle.ward@edcgov.u

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	4	0	0
G3. Other Individual Rights:	5	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	322	208	0	0
H2. Advance Health Care Directives (AHCD):	237	153	0	0
H3. Financial Powers of Attorney:	234	154	0	0
H4. Other Miscellaneous:	23	23	0	0

TOTAL CASES OPENED IN QUARTER: 1000

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
707	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1548

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/09/17	Tahoe Senior Center	Senior Legal Services and Health Care Directives	Seniors	35	8
10/12/17	Cameron Park Community Center	Seniors Legal Services	Seniors	45	3
10/13/17	Tahoe senior Plaza	Health Care Directives and Powers of Attorney	Seniors	20	5
10/20/17	El Dorado Hills Senior Center	Scam Seminar	Seniors	45	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowl@stancounty.com

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 114

Total Cases Closed in Quarter: 128

Total Units of Service for Quarter (Unit=1 Hour): 451

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 21
65-74: 44
75-84: 30
85+: 19
Client Declined to Provide Information: 0
Total: 114

CLIENT GENDER

Male: 39
Female: 75
Client Declined to Provide Information: 0
Total: 114

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 6
Homebound: 0
Lives Alone: 40
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 28
Limited English: 3
Rural: 0
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 36
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 23

CLIENT RACE

Two or More Races: 0
Caucasian: 105
African American: 6
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 1
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 114

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowl@stancounty.com

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

2

0

0

A2. Contracts/Warranties:

6

9

3

0

A3. Other Consumer/Finance:

11

16

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

3

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

1

1

0

D2. Medicare:

0

0

1

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

4

3

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

5

1

2

0

INCOME MAINTENANCE

F1. Social Security:

3

2

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

6

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowl@stancounty.com

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	26	9	4	3
G3. Other Individual Rights:	0	0	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	7	5	0
H2. Advance Health Care Directives (AHCD):	3	2	0	0
H3. Financial Powers of Attorney:	19	13	6	0
H4. Other Miscellaneous:	15	20	1	0

TOTAL CASES OPENED IN QUARTER: 114

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
98	27	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 396

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/20/17	Modesto Centre Plaza	Healthy Aging and Fall Prevention Summit	Seniors	200	5.5
10/11/17	Modesto	DA - MDT Meeting	Seniors	12	2
11/8/17	Modesto	DA - MDT Meeting	Seniors	12	2
12/13/17	Modesto	DA- MDT Meeting	Seniors	10	2
11/20/17	Modesto	Meet w/CMS director and Jeff Denham re Medicare Reg change	Elected Officials	11	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: **Linda Lowe**

AAA Contact Phone: **209 525-4612**

AAA Contact Email: **lowl@stancounty.com**

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: **Joyce Gandelman**

Provider Contact Phone: **209 577-3814**

Provider Contact Email: **seniorsjoyce@gmail.com**

11/1/-11/1	250	40
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224 direct Fresno Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 72

Total Units of Service for Quarter (Unit=1 Hour): 615

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 9
65-74: 19
75-84: 18
85+: 2
Client Declined to Provide Information: 0
Total: 48

CLIENT GENDER

Male: 13
Female: 35
Client Declined to Provide Information: 0
Total: 48

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 6
Homebound: 0
Lives Alone: 1
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 8
Rural: 0
Greatest Economic Need (Minority): 25
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 21

CLIENT RACE

Two or More Races: 0
Caucasian: 17
African American: 6
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 22
Client Declined to Provide Information: 3
Total: 48

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224 direct Fresno Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

16

14

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

0

6

1

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224 direct Fresno Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="15"/>	<input type="text" value="3"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="24"/>	<input type="text" value="1"/>	<input type="text" value="23"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="27"/>	<input type="text" value="44"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="10/26/2017"/>	<input type="text" value="Los Banos Community Center"/>	<input type="text" value="Senior Tax and Estate legal Clinic"/>	<input type="text" value="Merced County Seniors"/>	<input type="text" value="2"/>	<input type="text" value="8"/>
<input type="text" value="11/14/2017"/>	<input type="text" value="Gustine, CA"/>	<input type="text" value="Senior ID Theft and Scams (Part 1)"/>	<input type="text" value="Merced County Rural Seniors"/>	<input type="text" value="35"/>	<input type="text" value="16"/>
<input type="text" value="12/12/2017"/>	<input type="text" value="Gustine, CA"/>	<input type="text" value="Senior ID Theft and Scams (Part 2)"/>	<input type="text" value="Merced County Rural Seniors"/>	<input type="text" value="10"/>	<input type="text" value="16"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="11/3/17"/>	<input type="text" value="Merced, CA"/>	<input type="text" value="Senior ID Theft, Tax Scams & Estate Planning Legal Clinic"/>	<input type="text" value="Merced County Seniors"/>	<input type="text" value="6"/>	<input type="text" value="8"/>

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: **Jaz Chima**

AAA Contact Phone: **209 385-3000 x5699**

AAA Contact Email: **jchima@hsa.co.merced.ca.us**

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: **Paul C. Mullen**

Provider Contact Phone: **559 570-1224 direct Fresno** Provider Contact Email: **pmullen@centralcallegal.**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 437

Total Cases Closed in Quarter: 396

Total Units of Service for Quarter (Unit=1 Hour): 1725

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	95
65-74:	171
75-84:	118
85+:	53
Client Declined to Provide Information:	0
Total:	437

CLIENT GENDER

Male:	145
Female:	292
Client Declined to Provide Information:	0
Total:	437

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	0
Lives Alone:	147
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	200
Rural:	212
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	93
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CLIENT RACE

Two or More Races:	2
Caucasian:	353
African American:	22
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	4
Filipino:	6
Japanese:	3
Korean:	6
Laotian:	1
Vietnamese:	4
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	437

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

11

9

1

0

A2. Contracts/Warranties:

18

10

5

0

A3. Other Consumer/Finance:

38

51

14

3

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

4

4

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

9

8

0

0

C2. Conservatorship:

11

9

0

0

C3. Other Family:

5

6

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

5

3

0

D2. Medicare:

5

4

1

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

58

38

10

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

19

17

2

0

E3. Other Housing:

10

8

1

0

INCOME MAINTENANCE

F1. Social Security:

14

11

2

1

F2. Supplemental Security Income (SSI):

4

9

1

0

F3. Pensions/Retiree Benefits:

3

0

0

0

F4. Other Income Maintenance:

5

1

3

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	13	4	4	1
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	89	46	27	0
H2. Advance Health Care Directives (AHCD):	27	7	15	0
H3. Financial Powers of Attorney:	18	11	6	0
H4. Other Miscellaneous:	59	24	3	0

TOTAL CASES OPENED IN QUARTER: 437

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
290	99	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1392

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/19/2017	Oldemeyer Center, Seaside	Section 8 Housing sign up education	Eligible low-income subsidized-eligible housing seniors	25	100
10/26/2017	Oldemeyer Center, Seaside	Section 8 Housing sign up education	Eligible low-income subsidized-eligible housing seniors	26	100
10/30/2017	Oldemeyer Center, Seaside	Section 8 Housing sign up education	Eligible low-income subsidized-eligible housing seniors	4	8
10/31/2017	Pacific Grove City Hall Council	Pacific Grove CDBG Legal Services for Seniors general presentation	eligible Pacific Grove low-income subsidized-eligible housing	12	24
11/15/2017	Corral de Tierra Country Club, Monterey-Salinas highway	General Legal Services for Seniors education	New Legal Services for Seniors friends, potential donors	175	35
11/20/2017	Library Board	Salinas CA	Library Board	12	3
12/18/2017	San Francisco	General Legal Services for Seniors info	elder Abuse Professionals	7	12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 282

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/16/2017	CSUMB Pre-Law Class	Preparation for Legal Advocates intern	CSUMB students	15	20
10/31/2017	Legal Services for Seniors Seaside Office	AAA site visit	AAA auditor	2	8
11/2/2017	Hollister	Tri-County Real Estate Fraud Round Table	County gov't, non-profits and interested professionals	35	5
11/8/2017	Monterey	Senior Round Table	Senior Community Social Providers	60	4
11/3/2017	CSUMB	SCUMB Intern Recruitment Fair	Potential Legal Services for Seniors interns	12	7
11/29/2017	Salinas Courthouse Conference Center	Stand-down 2018 planning session	Stand-down agency participants	9	4
12/18/2017	Salinas, CA	legal Services for Seniors general information - planning session	"Active Seniors" social group	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 51

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivam@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gblas.org

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 114

Total Units of Service for Quarter (Unit=1 Hour): 971

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	47
75-84:	20
85+:	2
Client Declined to Provide Information:	0
Total:	101

CLIENT GENDER

Male:	45
Female:	56
Client Declined to Provide Information:	0
Total:	101

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	0
Lives Alone:	60
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	18
Rural:	23
Greatest Economic Need (Minority):	46
Greatest Economic Need (Non-Minority):	29
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	37
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CLIENT RACE

Two or More Races:	0
Caucasian:	76
African American:	15
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	101

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

17

13

2

0

A2. Contracts/Warranties:

3

4

0

0

A3. Other Consumer/Finance:

4

4

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

27

24

7

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

3

1

0

E3. Other Housing:

7

7

2

1

INCOME MAINTENANCE

F1. Social Security:

10

8

4

0

F2. Supplemental Security Income (SSI):

6

2

2

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33

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INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	1
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	2	1	1
H2. Advance Health Care Directives (AHCD):	7	1	5	0
H3. Financial Powers of Attorney:	3	2	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 101

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	27	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 948

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/3/2017	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Delano Community Connections Center Collaborative Meeting	Other Service Provides of Kern County's Senior Population	45	3
10/9/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veteran's Collaborative Meeting	Other Service Providers of Kern County's Senior Population	70	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33

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Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

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Provider Contact Email: dmelton@gblas.org

10/9/2017	Wasco, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Wasco Community Collaborative Meeting	Other Service Providers of Kern County's Senior Population	25	2.5
10/11/2017	Ridgecrest, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Indian Wells Ridgecrest Collaborative meeting at the Kerr McGee Center in Ridgecrest, CA.	Other Service Providers of Kern County's Senior Population	75	7.5
10/15/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the 2017 Senior Resource Fair hosted by Adventist Health	Kern County's Senior Population	100	6.5
12/14/2017	Wasco, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Wasco Community Collaborative Meeting	Other Service Providers of Kern County's Senior Population	20	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0